Release Notes

Version: Therefore™ Online v36

Date: October 20, 2026

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Enhancements and Changes

The following enhancements and changes are part of the Therefore™ Online v36 release.

Therefore™ Online

- Provided access to the Therefore™ Online error log to administrators

Therefore™ Integrations

- Added AI document assistant for answering document-based questions in Therefore™ Web Client and Therefore™ Viewer. For production use, users need to bring their own Microsoft Foundry credentials.
- Microsoft Entra ID integration: Introduced v2 Endpoints and MSAL for advanced authentication scenarios. This upgrade is backwards compatible. More information can be found in the Upgrade section of the Release Notes.
- Redeveloped Print to Therefore™ feature to ensure compatibility with current Microsoft technology, enabling it to function on current Windows versions such as Windows 11

Therefore™ Web Client

- Added the option for administrators to define customized index data layouts for the Therefore™ Web Client according to the needs of their organization
- Added improvements to annotations, including adding sticky notes and additional shape properties

Therefore™ Portal

Added the following options to the new Therefore™ Portal:

- Downloading documents from hit-lists
- Customization and branding options

Therefore™ Viewer

- Sped up opening of documents in the Therefore™ Viewer

Therefore™ Core

- Enhanced functionality of mailbox monitoring by adding the option to save attachments as separate Therefore™ documents
- Added multi-threaded processing of jobs to the Therefore™ Content Connector in order to speed up processing time
- Added an info text property for index data fields enabling admins to provide end users with custom tooltips
- Added the new scripting function LastSyncStart to help with incremental synchronization of Referenced Web Service tables
- Added new scripting functions:

  - AddComment for document and case comments

  - DecimalToString to convert decimals into strings
- Optimized performance for Workflow hitlist building

Therefore™ Workflow

- Added Workflow instance variables to allow users to store information on an instance level
- Added the option to embed buttons and links into Workflow task notification emails allowing recipients to trigger workflow transitions directly from email links
- Enhanced the Embed Index Data Workflow task by allowing users to assign values to XML tag attributes

Therefore™ Clients

- Added the option to install multiple Therefore™ client versions on the same machine for partners who need multiple versions of the Therefore™ Solution Designer to manage customer systems running on different versions

System Requirements

Please refer to the System Requirements page on the Therefore™ Online Help.

https://help.therefore.net/tfo/en-us/installation/ins_systemrequirements.htm

Upgrading

For instructions on upgrading Therefore™, please refer to the upgrade page on the Therefore™ Online Help:

https://help.therefore.net/tfo/en-us/installation/u_intro.htm

Upgrade to Entra ID v2

Starting with Therefore™ Online v36, Entra ID v2 is supported. Using it is the recommended method, and it is used by default for all new configurations.

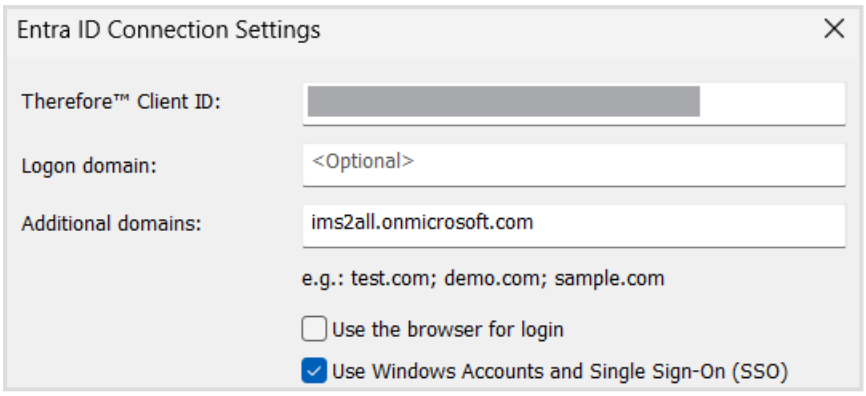
This upgrade is backwards compatible so configurations using Entra ID v1 will continue working, although upgrading to v2 is recommended.

If users with an existing Entra ID v1 configuration switch to Entra ID v2 additional configuration steps are required.

Installed Client

The workaround for using the same Entra ID account for logging into a Windows user account and Therefore™ used to be to use a system browser token for the login process. Therefore™ now supports this flow natively.

1. Uncheck the option 'Use the browser for login'
2. Instead, check the new option 'Use Windows Accounts and Single Sign-On (SSO)'



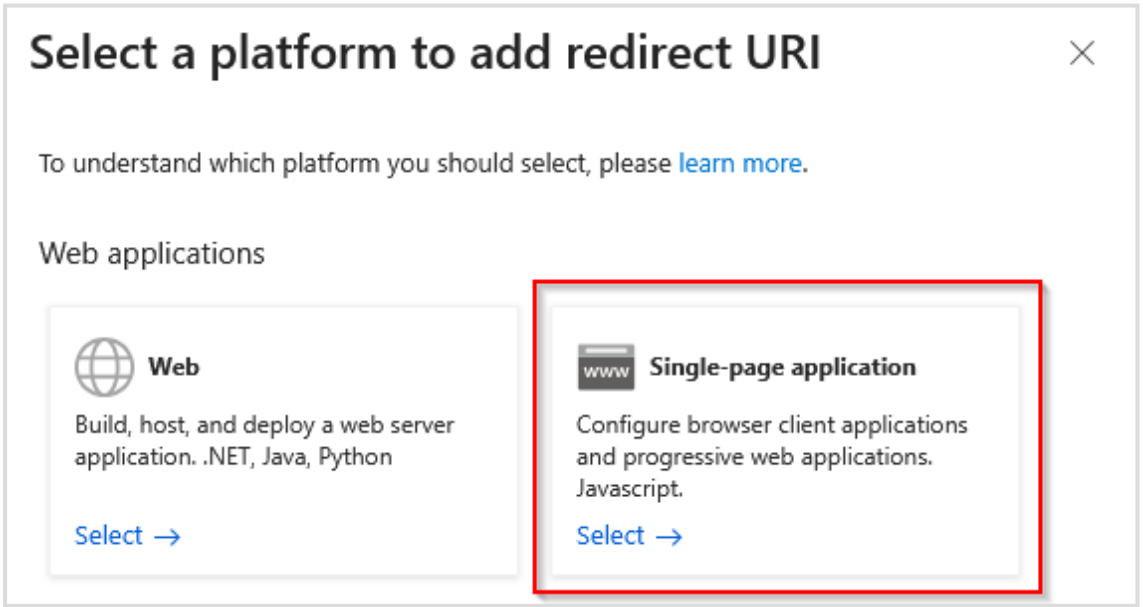
3. In the Microsoft Entra ID portal, add the following redirect URI under App registration > Authentication settings:

   `ms-appx-web://microsoft.aad.brokerplugin/{Your_Client_ID}`

Therefore™ Web Client

A new redirect URI type is required for the Therefore™ Web Client.

In the Microsoft Entra ID portal, select the type 'Single-page application' instead of 'Web'.





Note: Therefore™ Classic Web Client

No configuration changes are required for the Therefore™ Classic Web Client.

Therefore™ Go

No additional configuration steps are required for the Therefore™ Go mobile application.

Deprecated Items

The following features are deprecated and were discontinued with the end of September 2026 for Therefore™ Online users. For Therefore™ On-Premises users, they will be discontinued with the release of Therefore™ 2027. The features will continue to function in older versions of Therefore™.

Therefore™ Send

The Send functionality in the Therefore™ Classic Web Client is set to be discontinued in the timeframe detailed above. Users are advised to use Share Document instead.

Therefore™ MFP Print

Therefore™ MFP Print is set to be discontinued in the timeframe detailed above. Therefore™ MFP scan is not impacted and continues to be supported.